

Association of Vermont Credit Unions

Distance Learning Opportunities

July & August, 2010

Session start time and educational investment are color coded as follows:

11:00 - 12:00 Illinois Credit Union League QuickBite teleconference - \$109 for unlimited listeners

11:00 - 1:00 Illinois Credit Union League QuickBite teleconference - \$159 for unlimited listeners

1:00 - 2:30 Michigan Credit Union League Webinar - \$169 per Internet connection

3:00 - 4:30 Financial Education & Development Webinar - \$175 per connection or On-Demand link w/ free CD (\$215 for both)

<u>Date</u>	<u>Session Title</u>	<u>Presenter(s)</u>
July		
WED 7/7	When Do We Have a Legal Loan Application Under the Revised Reg Z & RESPA Rules?	Ann Brode
THU 7/8	The Hispanic Opportunity	Miriam DeDios
TUE 7/13	Processing Federal Government ACH Payments: Getting It Right!	Shelly Simpson
WED 7/14	Taking Collections to the Next Level!	David Reed
WED 7/14	Frontline Compliance 101	Deborah Crawford
WED 7/21	Safe Deposit Security, Liability & Self Service Boxes (90 minutes)	David McGuinn
WED 7/21	Early Warning Signs of Problem Loans	Tim Harrington
TUE 7/27	How Your CU Can Be More attractive to Young Adult Members	Nancy Pierce
WED 7/28	Vendor & Third-Party Due Diligence	Elizabeth Fast
August		
WED 8/4	Your Credit Union's Responsibilities & Liability When Check Fraud Occurs	Elizabeth Fast
THU 8/5	Growth Strategies: Retention is the New Acquisition	Denise Wymore
TUE 8/10	How to Read and Sell From a Credit Report	Rick Menton
WED 8/11	How to Increase Loan Approvals	Rick Menton
WED 8/11	UCC Issues: What Every Lender Should Know	Elizabeth Fast
TUE 8/17	How to Best Handle Garnishments, Tax Levies and Subpoenas	Daniel Best
WED 8/18	Lending to the Self-Employed – How to Say YES!	Linda Keith
WED 8/18	Opening Deposit Accounts Online	Deborah Crawford
THU 8/19	Head Teller Development: You're the New Head Teller, Now What?	Ann Brode
TUE 8/24	How to Out-Sell What Your Competitors Can't	Jeff Rendel
WED 8/25	Credit Reports & Scores: Using Them Legally & Effectively	Greg Souther

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September & October, 2010

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September		
WED 9/1	Decedent Accounts	Rob Rutkowski
THU 9/2	Compliance Risk for Directors: Identifying the Risk in Your Credit Union	Bill Elliott
WED 9/8	Subpoenas, Summonses, Levies and Other Demands for Customer Funds	Elizabeth Fast
THU 9/9	The Growing Role of Market Segmentation	Joseph Sullivan
TUE 9/14	Innovations on Business Continuity	Michael Crowe
WED 9/15	Legal Aspects of Checks/Share Drafts	Deborah Crawford
WED 9/22	Account Administration (M/S)	Carol Bertoux
WED 9/22	Your Fair Lending Exam: What the Examiners Want!	Bryan Bradley
THU 9/23	Account Basics for Credit Unions	R. Todd Sherpy
WED 9/29	Rethinking your Current Business Development Tactics	Nicole Valentine-Smith
WED 9/29	Managing Employee Absenteeism & Tardiness	Kay Robinson
October		
TUE 10/5	A Practical Understanding of Obligations Under TILA/Reg Z	R. Todd Sherpy
WED 10/6	BSA for the Front Line	Deborah Crawford
THU 10/7	Advertising Compliance	Elizabeth Fast
WED 10/13	Conducting the 2010 ACH Audit	Shelly Simpson
THU 10/14	Telephone Collection Tips	Sheila O'Leary
TUE 10/19	Coaching & Performance Management	Mike Neill
WED 10/20	Managing & Monitoring High-Risk Accounts	Deborah Crawford
THU 10/21	Social Media & Your Media Mix- Is It For You?	Chris Sievers
TUE 10/26	Regulatory Update II	Madsen & Leduc
WED 10/27	Emerging Trends & Risks-Serving Members Remotely	Ken Otsuka
WED 10/27	Assisting w/ Credit Report Disputes - Filling out the ACDB, ALDV, & Correcting Joint Members' Credit	Greg Souther
THU 10/28	How to Avoid the Top 10 Real Estate Lending Compliance Violations	Susan Costonis

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November & December, 2010

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Date

Session Title

Presenter(s)

November

WED 11/3	Internal Fraud Hotspot Awareness for Managers & Supervisors	Barry Thompson
TUE 11/9	Red Flags of Internal Fraud	Barry Thompson
WED 11/10	Basics of Regulation B for Credit Unions: Equal Credit Opportunity	Susan Costonis
TUE 11/16	Employee Handbooks	Lynn Esp
WED 11/17	Business Accounts: Who is Authorized to Open, Close & Transact?	Deborah Crawford
THU 11/18	Secrets of Boomer Retirees Revealed	Heather Thilgren
THU 11/18	Business Documents: Retention & Destruction Guidelines for A/P, Vendor Records, Invoices & More	Elizabeth Fast
TUE 11/23	Sub Prime Lending Solutions/Alternatives	Randy Mims
TUE 11/30	Topic TBD	TBD

December

WED 12/1	Understanding the ALLL: Getting It Right!	S. Wayne Linder
THU 12/2	Member Business Loans	Rob Rutkowski
TUE 12/7	Tips for Terrific Talking	Andy Janning
WED 12/8	Topic TBD	TBD
THU 12/9	Hired, Fired, or In-between: Legal Aspects of Employment Law	Elizabeth Fast
TUE 12/14	Electronic Records: What to Keep, What to Delete, What Holds Up in Court	Elizabeth Fast
WED 12/15	25 Essential BSA Issues	Deborah Crawford
TUE 12/21	The "C" Word – Change at Your Credit Union	Tina Gibson