

Association of Vermont Credit Unions
Distance Learning Opportunities
July thru December, 2009

Key:

One Hour QuickBite telephone conferences - \$109 for unlimited listeners (Illinois CU League)
Two Hour QuickBite telephone conferences - \$159 for unlimited listeners (Illinois CU League)
90 Minute Webinars - \$169 per Internet connection (Michigan CU League)
90 Minute Webcasts - \$175 per Internet connection or CD-ROM, \$215 for both (CU Web Training)

<u>Date</u>	<u>Start Time</u>	<u>Session Title / Topic</u>	<u>Presenter(s)</u>
July			
8	11:00	Repossession and Sale of Collateral	Elizabeth Fast
8	3:00	Regulations E and CC: Handling Member Claims	Rhonda Hudson
15	11:00	Social Media Marketing	Chris Canning
15	3:00	Reporting Member Credit: Metro 2, E-OSCAR & FACT Act Compliance	Greg Souther
21	11:00	Death of a Member	Robert Rutkowski
22	3:00	Examiner Hotspot: Designing BSA Training	Deborah Crawford
29	11:00	Employment Issues Confronting Credit Unions	Lynn Esp
29	3:00	Imaged Documents: What to Keep, What to Shred, and What Holds Up in Court	Elizabeth Fast
August			
5	3:00	Electronic Debits: Substitute Checks, ACH, and Understanding the Difference	Wendy Wishon
6	11:00	Top 10 IT Security Issues	Kelvin Walker
11	11:00	Fair Credit Reporting Act & Fair Debt Collection Practices Act	Robert Rutkowski
11	1:00	Returned Deposits: Lessen Your Liability	Kelly Kammer
12	3:00	Head Teller Development: Managing Dual Control & Cash Limits	Ann Brode
19	11:00	Building Members from Indirect Borrowers: Lessons Learned	Pete Curry
19	3:00	When a Deposit Customer Dies	Deborah Crawford
20	3:00	Countdown to Reg Z & RESPA Compliance: Deadlines Begin October 1, 2009	Ann Brode
25	3:00	FACTA 312 Credit Bureau Reporting Part 2: Data Auditing & Testing Techniques	Jennifer Maisano
26	3:00	Web Site Compliance	Connie Edwards
27	11:00	Preventing Elder Fraud	Dave Kessler
September			
1	11:00	Fee Income Strategies	Fabio Biasella
3	3:00	Required Compliance Training for Lenders	Susan Costonis
9	3:00	Handling Dormant Accounts & Escheatments	Elizabeth Fast
10	11:00	Business Interruption Tips for Credit Unions	Dave Hilman
15	11:00	E-Commerce (Home Banking Systems)	Ken Otsuka
16	3:00	Tax ID #s & Documentation: US Citizens, Resident/Non-Res Aliens & Businesses	Deborah Crawford
23	3:00	Adverse Action Notification: What to Do & When to Do It!	Ann Brode
24	11:00	Account Administration	Carol Bertoux
30	11:00	How to Improve Your Collections Department	Steve Peterson
30	3:00	Costly Credit Union Security Errors	Barry Thompson

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October			
6	11:00	Marketing Tips for Small Credit Unions	Pat Price
6	1:00	Member Business and Commercial Lending	R. Todd Sheryp
7	3:00	Documentatation for the ALLL: What the Examiners Want	S. Wayne Linder
14	3:00	New Regulations & Requirements for Overdraft Protection: Effective 1/1/2010	Elizabeth Fast
15	11:00	Hot Topics in Credit Union Compliance	Justin Robinson
20	11:00	Safe Deposit Fundamentals (90 minutes)	Dave McGuinn
21	3:00	Dealing with Frauds, Forgeries & Adjustments in an Electronic Payments World	Wendy Wishon
22	11:00	Asset & Liability Management - Organizing an ALM Process	Debbie Rightmire
28	11:00	Generational Marketing	Tony Rizzo
27	3:00	Passing the BSA Exam: Risk, Due Diligence & OFAC	Deborah Crawford
November			
4	3:00	Endorsements: Authority & Liability	Deborah Crawford
5	1:00	Web Site Compliance	R. Todd Sheryp
10	11:00	Web Site Compliance	Justin Robinson
12	3:00	Surviving a FACT Act Red Flags Exam	Greg Souther
17	11:00	Detecting Scams Involving Counterfeit Checks, GoChex, Money Orders & More	Jim Rechel
17	1:00	Regulatory Compliance Examination Expectations	John Zasada
18	3:00	Records Retention / Destruction: Electronic & Paper	Elizabeth Fast
19	11:00	BSA Exam Hotspots	Susan Costonis
December			
2	11:00	Solving Employee Disagreements	Teri Morning
2	3:00	Year End Compliance Checklist for Credit Unions	Ann Brode
9	3:00	Topic to be determined	To be determined
10	11:00	TILA and Regulation Z	R. Todd Sheryp
16	3:00	Opening Minor Accounts	Deborah Crawford